# Summer Camp 2019 Frequently Asked Questions

#### **HOURS**

Main camp hours are from 8:30am-4:30pm, and you can drop off anytime from open and pick up anytime to close for no extra fee.

## **Drop off windows:**

Mokena Rec Center: 6:00am – 6:30pm

Flossmoor, Alsip & Joliet locations: 6:30am – 6:30pm

If you need to pick up a camper before 4:30pm, please sign them in on the "early pick up list." Please note, campers must go to the park (weather permitting) and are not able to go to the pool or field trip if on the early pick up list.

#### **FIELD TRIPS**

## Do I get a refund for field trips?

Field trips are not refunded unless you call us to cancel at least two weeks in advance.

## What time do you leave and return for field trips?

We ask that all campers arrive by 8:30am. Most days, we won't be back until 4:30pm on field trip days.

## Does my child have to go on field trips?

No, field trips are optional. If you're not going on a field trip, you can join the clubs offered for that day and visit a special park. We have a lot of activities planned for our non-field trip campers too!

#### **BILLING/SCHEDULING**

#### What if I need to cancel days? How do I change my schedule?

You can cancel camp days at any time. To receive credit, you must cancel at least two weeks in advance. You can also add days at anytime. Please give us at least a week's notice in order to pay the \$40/day fee. You can call our office at 815-464-1265 to change your child's schedule or email contact@ivyleaguekids.org.

## What if my camper gets sick?

Unfortunately, we don't give credit for sick or absent days.

#### What are my payment options?

You can take advantage of our Tuition Express automatic billing or pay every Monday or Tuesday by credit, cash or check. You can pay your bill by logging in to your parent portal online or calling us at 815-464-1265. A \$15 late fee will be applied on Wednesday for all late payments. If you do not pay by Wednesday for the following week, your card on file will be charged.

# How often do you pay?

Payments are made weekly for the week ahead.

# How does the 10% multi-child discount work? Do I get a discount for each sibling or is off my total bill?

You will be paying normal pricing for your first child. Each child after that will receive 10% off the summer camp regular hour pricing.

# Do you accept state aid for summer camp?

Yes, we do. For any state aid related questions, please reach out to Jen at jen@ivyleaguekids.org.

#### **BASIC QUESTIONS**

## What to bring everyday:

- Gym shoes
- Sun Block
- Water Bottle
- Bathing Suit
- Towel
- Backpack
- Camp shirt
- Sack lunch on Tuesdays and Thursdays (or join lunch club)

## What are your camp ratios?

We have a 12 to 1 ratio. For the Pioneer campers, we have an under 10 to 1 ratio.

## Can campers where past year's shirts?

Yes!

# Does my camper need to wear his/her camp shirt everyday?

Yes, it is very important that every camper is in an Ivy League camp shirt. If your child is not in a camp shirt, a loaner shirt will be given for \$3. Dress-up-day Fridays are an exception to this rule, but we do ask that you pack a camp shirt in their backpack.

# Does Ivy League provide sunscreen?

We ask that each camper carry their own sunscreen clearly labeled with their name on it.

#### How is sunscreen monitored?

Campers are checked every hour along with water breaks.

<sup>\*</sup>Please label all items with campers name\*

## How are the campers transported?

We utilize school buses and our 15 passenger vans.

#### Are electronics allowed?

In order to keep camp prices low, we cannot assume responsibility for any personal items lost, stolen, broken, misplaced, or otherwise. With this in mind, we would like to remind parents and campers of our policy regarding electronic devices: No electronics are allowed on the gym floor, this includes music devices, cell phones, and video games. Campers are allowed to use the electronics during the movie-time, on long field trips, and other free times. This gives them the option of over 2 hours of use a day. Due to security concerns for all our campers, no camper is to use their cell phones for texting or calling during core camp hours 8:30am to 4:30pm. We have a phone number where your child can be reached and they can contact their parents at anytime with the help of a staff member. With the ability of some phones to upload video to the internet we feel this is a privacy issue. Please speak to your child regarding these rules.

## **POOL**

## When and where do campers swim?

Pool days are Mondays and Wednesdays. Our Pioneer campers head to the Fort Frankfort Splash Pad while all other campers will go to the Aqua Center in Park Forest. The Aqua Center pool is optional so the campers who are not swimming that day will head to a park for a special activity. Alsip campers have a pool nearby at Aquatic Park and the Joliet campers will be swimming at Heritage Falls.

## What if my child can't swim?

Pioneers will not be going to the pool. Campers that are heading to the pool will all take a swim test with the pool lifeguard and if they pass, they will wear a bracelet that let's counselors know they are good to be in the deep end. Mokena campers can take advantage of swimming lessons with British Swim School on Mondays and Wednesdays!

#### **PIONEERS**

## What are the Pioneers?

Pioneers are the younger campers ages 3-6. We designed a camp specifically for them in mind. They are in a different space than the other campers, but do go on the same field trips as the older campers. The Pioneer program is only available at the Mokena location.

#### My child is going into 1<sup>st</sup>grade. Can he be a part of the Pioneers?

By default, your child will be placed in the 1<sup>st</sup>grade group, but if you feel your child is not ready or if you have a sibling in the Pioneer group, please let the front desk know you want to make a switch.

#### What is the XTEAM?

If you're in 6th-8th grade, you can apply to be on the Ivy League X-Team. The X-Team is a group of junior counselors that help the younger campers in arts & crafts, lunch, clean up and more. The X-Team also focuses on giving back to the community and volunteering. The most important role is that the X-Team members are a positive role model for our younger campers. To apply, each applicant must get one letter of recommendation and set up a short interview to make sure they are up for the challenge.

## When are the XTEAM field trips?

June 24th (26th rain day) - Cedar Lake
July 10th - Accelerate Indoor Speedway STEM Academy
July 22nd (24th rain day) - Cedar Lake
August 7th - Great America
\*Field trips subject to change

# Will the XTEAM be working all day?

No, the junior counselors will have duties throughout the day they can volunteer for. Don't worry, the XTEAM has a ton of fun too!

#### **LUNCHES**

# Do I need to provide lunch?

Camp includes lunch on Mondays, Wednesdays and Fridays. We ask that you bring a sack lunch on Tuesdays and Thursdays or join the lunch club.

## Can I pack my child a lunch instead?

Yes

#### What is lunch club?

Don't feel like packing a lunch? Then lunch club is for you! On Tuesday's and Thursday's, we offer lunch club for \$4 if you pre-register. You can pre-register in the registration packet or by calling the Mokena Rec Center. Lunches include choice of sandwich (PB&J, Turkey and Cheese, Ham and Cheese, etc.), choice of chips, choice of dessert (mini candy bar, teddy grahams, etc.) and choice of drink (100% juice, water, Gatorade, etc.). Snack and drink options vary weekly.

## What do lunches consist of M, W, F? What is the lunch upgrade?

Lunches include choice of sandwich (PB&J, Turkey and Cheese, Ham and Cheese, etc.), choice of chips, and a juice box or mini water bottle. Feel free to send your child with a lunch if he or she is a picky eater. You can upgrade your lunch with a premium snack, dessert and drink for \$3.

#### **ALLERGIES**

# Do you accommodate peanut, gluten and dairy allergies?

Yes, the counselor's will have a sheet with child information. If there is an allergy, a child's name will be highlighted. If epi-pens or other medication is needed, they will carry that with them. Parents are asked to provide the medication.

# How do you handle peanut allergies?

During lunch, we have a separate peanut-free area where campers who are allergic and their friends who don't have any peanuts in their lunches can dine.

#### **CLUBS**

## When are the clubs offered?

For a full list of clubs and other activities, visit our monthly calendars on ivyleaguekids.org under the summer camp page. Each location has a different club schedule.

Additional questions? Please call our office at 815-464-1265 or attend a parent orientation night in May.